

INTEGRATED QUALITY AND ENVIRONMENTAL POLICY

At Kerafrit we are specialized in the manufacture and commercialisation of frits, glazes, colours, serigraph vehicles, glues, binders, fixatives, all kinds of additives for ceramic glazes, deflocculants for atomized pastes and ceramic inks for digital printing.

We are a firm that innovates and invests in the future of an increasingly competitive market to provide a personalized service that solves the problems that appear in the production process. In its more than 20 years of history, Kerafrit has managed to consolidate an outstanding position in the ceramic market, with an extensive commercial presence in the world, with a strategic position in North Africa.

Our main objective is to carry out our design, production and marketing activities with the highest quality levels so that the needs of our customers are identified and satisfied, respecting the environment by preventing pollution and reducing environmental impact in so far as it is technically and economically feasible. To this end, we have an integrated management system based on the ISO 9001 and ISO 14001 standards, which we periodically review and improve, with the following premises:

- To know and satisfy the needs and requirements of our customers, promoting the development of new products that even allow us to anticipate their expectations.
- To comply with the legal requirements and other conditions that are applicable in each case.
- To seek continuous improvement in the efficiency of our production processes and environmental management that allows us to be competitive due to our quality-price ratio.
- To Involve our staff, with their contributions, in achieving Continuous Improvement, leading to an improvement of the organization's performance.
- To plan actions that allow us to achieve our business objectives, reinforcing our business strategy of expansion into new markets and consolidation of current ones.
- To improve the efficiency of our operations in order to minimize the consumption of resources as well as the generation of emissions and waste at our facilities, which will be selectively collected and properly managed to cause the least environmental impact on our society, complying with applicable legislation.
- To try to use the least amount of hazardous compounds, replacing them with non-hazardous ones, whenever it is technically and economically feasible.
- To inform and raise awareness among Kerafrit employees, as well as suppliers and customers in order to extend the commitment to the environment and to total quality, promoting the application of good practices throughout the supply chain that favor the protection of the environment.

To do this, from the Directorate:

We establish the necessary measures and make available the required means specified in the Quality and Environmental Management Manual.

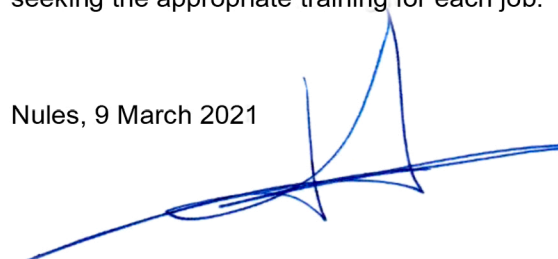
We define specific objectives in terms of Quality and the Environment, as well as the necessary elements to achieve them.

We are committed to complying with the requirements of the Quality and Environmental System, as well as the product requirements in order to continuously improve the effectiveness of the System.

We ensure that this Policy is disseminated, understood, executed, reviewed, updated and available to stakeholders, serving as a basis for continuous improvement.

We explain and make all our employees aware of the content of this policy so as to achieve the proposed quality and environmental objectives, working as a team and seeking the appropriate training for each job.

Nules, 9 March 2021



SIGNATURE: Pedro Jaquotot (CEO Kerafrit)